

The first evidence of a slowdown in IT Service growth

Exactly a year ago we ran a major review of the IT Staff and Recruitment companies, reminding readers that this sector has been an excellent barometer of the future health of the whole IT services industry.

Basically the "theory" is as follows. In a Bull IT market, demand for staff outstrips supply. Staff churn increases as permanent staff move to the best paid jobs - every leaver is a new permanent recruitment/ad. opportunity.

We suspect that the IT contractor market might well stay buoyant through most of 1999. But we also believe that as contractors increasingly fear that "there may be troubles ahead", more will decide to return to permanent employment - probably against all the rules, but often with the very company where he/she was contracting. Again we must point out that even if this happens overall employment levels, are unaltered.

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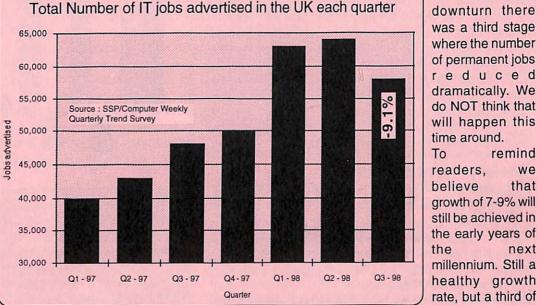
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Indeed, staff churn hit an average of 20% obviously higher in some companies -1997/98. The costs and disruption are great. A feeling of economic

wellbeing means that other IT staff decide to earn much more by becoming self employed. The IT agency sector soars. Then, after a while, general economic worries start - Far East, UK and worldwide. Financial services companies are hit and, of course, this has



some immediate (albeit probably small) effect on IT jobs. Like Merrill Lynch "dumping" 900 IT contractors worldwide. So your average IT employee decides to stay put - "I don't want to be the last-in-first-out regardless of the higher pay". Say staff churn reduces from 20% to 15% (by the way it was c5% in the depths of the last turndown in 1991-93). That's 50,000 less potential job ads. Employment levels, however, are unaltered.

Rupert Bayfield is currently the Chairman of Best People, and formerly the founder of Computer People. As he might be considered as the founder of IT contracting in the UK nearly 30 years ago, we accept that he "does know a little of what he is talking about". In an e-mail to us this month, Bayfield pointed out that "in early 1990, permanent recruitment stopped dead in its tracks".

It was, indeed, an accurate indicator of the health of the sector and was followed by zero growth in 1991 and 1992. But Bayfield says "contract recruitment increased and indeed continued to increase for a full 18 months. I well remember 20th Aug. 91, however, when the numbers on billing at Computer People reached a record high ... but then nearly halved over the following 12 months".

that currently being experienced.

We believe that staff churn is already declining. With it, pay demands will moderate. Increasingly, IT contractors will move back to permanent employment.

This will be very good news for the "quality" project system houses as costs (particularly those associated with staff replacement) will reduce. But it could be very bad news for IT staff agencies (almost all of which are also associated with permanent recruitment too, so are hit by a double whammy).

As can be seen on p9, the share prices of the IT staff agencies have been particularly badly hit in the last couple of months whereas the project houses (like Admiral, Logica etc.) have recovered pretty well.

IT services shares were hit badly earlier this month. Many analysts quoted our review from last month which showed that over the last ten years P/Es have roughly shadowed forecast earnings growth. P/Es have now fallen to the early 20s whereas 1999 growth is still forecast at 34%. But most analysts are now discounting 1999 and looking at 2000 and beyond when earnings growth could be half that. Sorry to say it, but on that basis the current much reduced valuations don't look too far out of line

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Good results from Riva but.....

On the face of it, Riva (developers and suppliers of systems, software and services to the retail sector) has produced a good set of interim results for the six months ended 30th Jun. 98. Revenue rose a reasonable 11% to £36.2m, PBT "jumped" 84% to £349K with EPS more than doubled. We were pleased to see that software and services revenue (now over half total revenue) has continued to increase with software up 31%, SI +9% and support services +5%. Their Belgium operation has now been merged into the Holland business and they are switching from direct to indirect channels in Switzerland. But Chairman Peter Giles stated, although "the underlying performance in France, UK and Benelux continues to improve strongly. The impact of events in Switzerland ... are likely to hold the Group's full year results back to a similar level to 1997" (i.e. c£1.3m) "I remain positive about our prospects for 1999 and beyond".

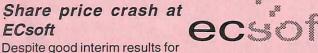
This "profit warning" badly affected the share price which fell 44% in the month to end on 37p.

Losses up at AFA Systems

AFA (Musketeer treasury and risk systems) was set up by ex-ACT MD Mike Hart and was a new AIM issue in July 96 at 120p. Losses have continued at the Jun. 98 interim stage and, on revenues of a minuscule £113K, they increased from £855K to £1.1m. Of course AFA is still in its set-up phase and the future looks a bit better with an order backlog of £900K. Three further distributors have been signed up outside the UK.

The shares ended Oct. on 84p - a 30% discount to the float price and down 31% in the month.

Share price crash at ECsoft



the six months ended 30th Jun. 98, ECsoft felt obliged to issue a press release about the dramatic downward movement in their share price. "The board knows of no reason for such movement based upon the company's business or financial condition".

ECsoft was placed on the London Stock Exchange at £18.07 in July this year and are also listed on NASDAQ. They were given a rapturous reception - rising to a high of £24.75 soon afterwards. However, the decline since, to a low of c£8 this month, could well warrant the description "crash". They recovered well to end Oct. down just 3% on £12.50p.

But the interim figures were similar to the forecast made at the time of the London listing and Q3 showed revenue up 28% at \$25.1m and PBT up 75% at \$4.1m.

ECsoft is now to increase its focus on service management in order to consolidate its position in the field of managing complex IT infrastructures and distributed applications. "Strong demand" is currently being experienced.

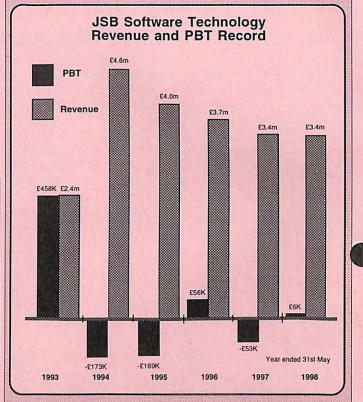
Some recent company statements

Tetra has said that Q199 trading was "in line with expectations". Quantica "continues to trade in line with budget". In response to a fall in the company share price, Zergo Holdings said it "has no reason" to revise its business outlook at this point.

At Admiral's bi-annual briefing. Chairman Clay Brendish, said "to reassure our shareholders, current trading remains buoyant and in line with our expectations. Although the outlook further out is inevitably uncertain, demand for all our services remains strong". Staff numbers at the end of Sep.

JSB Software Technologies

JSB is a specialist developer and provider of networking and connectivity software. They floated on AIM in June this year at 200p, raising £3.6m net and valuing them at £18.9m. They had £683K left in the bank at the year-end. In their maiden results since the float for the year ended 31st May. 98, revenue was static at £3.4m but an expected loss of c£200K turned out to be, in reality, a small profit of £6K.



Of course JSB is a very small company and although not technically unique, they are still quite interesting in their own way. Firstly, they are very much network, and now increasingly Internet-oriented. Secondly about half of their revenue comes from the US and thirdly, at the time of the float, the shares were oversubscribed at least 7-times. Possibly this previous over-subscription is the reason for the relatively small decline in the share price over the last few months. They are now below the new issue price (as one would expect in today's climate) but, at 178p, they are "only" at a discount of 11%.

Comment. JSB is small but the UK doesn't have many like them. How analysts (like us) and investors treat them will determine whether the situation improves in the future. If we fail, companies like JSB will bypass the UK and go directly onto NASDAQ. Mind you we fear that in any case, JSB might find its eventual home as part of a US company rather than remaining as one of the few, quoted, independent UK Internet software product companies.

now stand at 2,376 - well up on the year end figures. Their largest division is Admiral Computing with nearly 1,100 staff. Triad's Chairman Alistair Fulton also made a similar bullish statement. "In the light of recent share movements, I would like to reassure our shareholders that current trading continues to be strong and in line with expectations".

Diagonal has decided to postpone its plans for a bonus issue of shares as a direct consequence of the volatility in the stock market. Rod Aldridge, Chairman & CEO at Capita (see also p7) has issued a bullish trading statement which helped push up the share price.

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Profit warning from Spring

Shares in **Spring Group** fell over 12% when they announced that growth in their General Services division had "slowed noticeably". Spring said that this was likely to result in only modest like-for-like increases in revenue and profits in the current financial year. Of course, due to acquisitions, both revenue and profits would still show "a significant increase" according to CEO Karl Chapman. Analysts are now forecasting full year PBT of c£26m. The shares recovered from the 142p low to end October down 28% on 172p.

Spring has also disposed of its **Pitman Franchise Business** and **The Training Corp.**, in a MBO supported by 3i. and NatWest. Spring have retained 19.9% and received £2.4m in cash. Given the extensive rebranding to the Spring name, this makes a deal of sense.

Strategic review at Microgen

In July this year, ex-Dell Sen. VP Martin Ratcliffe bought c10% of Microgen and became exec. Chairman. The results of his strategic review have now been announced. Basically Microgen is now to concentrate on Managed Information Services, BPO and Systems Integration. They will reduce their dependence on the COM market and refocus business within the UK. This means that the subsidiaries in Germany, Norway, Sweden and Denmark are being sold for up to £26.25m and the UK COM and CD manufacturing operations will be outsourced to Anacomp. Other internal reorganisational changes will incur exceptional costs of c£1.9m. Internet-based Document Management Services, based on Microgen Axess, will be given additional funding and acquisitions will be sought "to accelerate entry into related new market sectors".

Ratcliffe admitted that Microgen "has been through a pretty difficult 18 months. The strategy moving forward is that we are going to retrench".

Company broker, Dresdner Kleinwort Benson is now forecasting 1999 profits of £2m rising to £4.3m in 2000.

Comment. Having closely followed Ratcliffe's search for a suitable MBI opportunity since leaving Dell, we like the new proposals. The emphasis on managed services particularly Internet related - and the BPO activities seem to be following the oft-stated Holway doctrine. We were not the only one who liked the review - Microgen shares have risen 16% in the month to end on 107p.

A raft of good news from our "favourite" RM At long last **RM** (still better known as Research Machines - the leading supplier of systems to the UK education market) has announced its first international software publishing agreement for the distribution and localisation rights to RM Maths. The five-year agreement is with Germany's largest educational publishers, Ernst Klett.

We are a great fan of RM and have long encouraged them to "export" their undoubted expertise. The potential is enormous.

Mind you, RM has been motoring in the UK too. They have been chosen as the preferred bidder in a £43m PFI project to supply IT to Dudley LEA. Just days later they won a £5m/5 year IT managed services contract with South Lanarkshire. The potential for a raft of similar type contracts, coupled with its extremely high quality longterm earnings, makes RM amongst our favourite UK SCS companies. An IPO in Dec. 94 at 35p (equivalent), RM closed Oct. 98 on 358p!

Transformation complete at Torex

After various disposals in 1997, **Torex** has changed itself from a tool hire operation to a "pure" SCSI company specialising in the retail and medical sectors. In their interim results for the six months ended 30th Jun. 98, due to disposals revenue fell 13% to £9.4m but was up 24% on continuing operations. PBT increased 10% at £1.6m (mainly due to sale proceeds causing a complete clearance of interest payable). However a more interesting comparison is in operating profits on continuing businesses which was up 80%. EPS was static.

CEO Chris Moore commented on the "strong organic growth in Retail and a return to strong profitability in Medical.... Demand for products and services of both divisions remains strong and I am confident that the current progress will be maintained during the rest of the year.... We are currently in discussions regarding a number of potential acquisitions".

Indeed just a week later on 23rd Oct., Torex announced the acquisition of **Hollowbrook Computer Services Ltd** for £2.4m (£2m in cash - rest in shares). Hollowbrook provides systems to GPs and had revenues of £3.8m and PBT of £161K in the year to 30th Jun. 98.

To us this acquisition looked absolutely right - making Torex one of the leading suppliers of systems to GPs. When we first interviewed Chairman Chris Moore, we feared they would try to become a Sanderson or Trace - i.e. involved in dozens of different activities. *But Hollowbrook develops depth not width!*

Despite the good results, the share price has remained stubbornly low at 95p - up just 2% in the month. This means a rather depressed PE of only 16 - less than they traded as a tool hire company! House brokers, Beeson Gregory, pointed out that the expected tax charge for FY98 and FY99 will drop from 29% to 25%, so an enhanced EPS is forecast.

Veritas creates buying opportunity

Veritas Software (under well known COO Geoff Squire) is not a UK SCSI stock but is interesting nevertheless to many of our readers due to Squire's involvement. When on 7th Oct. they announced the acquisition of part of US Seagate Software for \$1.6 billion, investors reacted badly and Veritas shares plummeted over 40% - knocking over \$600m off their valuation. The share price was not helped by the "poison pill" to block possible hostile bids. Of course Veritas say that this is not to block bids - but to encourage bidders to talk to the directors before acting!

The acquisition breaks one of Holway's Golden Rules for Successful Acquisitions - *"any deal at more than 20% of current market value increases the risk of failure dramatically"* - as Veritas was "only" valued at c\$2.3 billion when it made the offer. But the logic behind the deal was impeccable. And remember that Geoff Squire has a rather good reputation in this field!

Clearly the market picked up this theme too and the "Buy" notices quickly appeared. By the end of the month, Veritas had recovered all the initial losses. Any canny investor buying on the low could have doubled his money in a few weeks.

Still worth noting that Veritas is on a valuation equal to sixtimes sales!

ISP **Voss Net** has reported rev. down 37% at £233K and losses increased from £7K to £151K. They are now to concentrate on *"the provision of internet/intranet consultancy services"*.

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News from the Privates

As you know, whenever possible we like to bring you news of private - i.e. non-quoted - companies. We suspect that most of the companies featured below intended an IPO in 1998/99. Their hopes are now probably dashed. On the other hand we have a pretty impressive record of featuring private companies only to find them bought by some other subscriber soon afterwards. *There could not possibly be a connection, could there?*

...Computeraid Services

Old established **Computeraid** is basically a maintenance and support organisation and was the subject of an MBO from Thorn EMI in Dec. 94 which valued them at a rather modest £5m. Maurice O'Brien and Chris Wood (who could well claim to be the original founders anyway) led the MBO and were backed by CINVen.

The company now has over 900 staff. They have grown partly organically and partly by acquisition. They now, for example, support over 25,000 EPoS terminals in the UK and Ireland.

Results for the year ended 31st Mar. 98 were quite excellent. Revenue rose 31% to £55.2m and PBT went up from £233K to £1.2m (although FY97 was lower due to exceptional £118K admin. costs). But we should point out that's still a margin of just 2.2%. But what we like most, however, is the move away from the "break/fix" business to higher levels up the value chain. Their Professional Services Division grew a massive 61% to £16m in FY98. We understand from Chris Wood that "our 1999 results are currently ahead of plan". If the Stock Market had kept up its love affair with IT, Computeraid might well have squeezed in an IPO. They have now missed the boat. On the other hand they would make an excellent "expand the depth" acquisition for certain larger "distributed IT" companies we know!

...Axon Solutions

Axon only commenced trading in Oct. 94 but managed to grow revenues by 50% to £10.5m in the year to 31st Dec. 97 with PBT of around £50K. c80% growth is expected to revenues of £19m in 1998 with a significant improvement in profitability. Axon operates largely in the SAP arena. Indeed they have "no intention of setting up teams for other flavours of ERP". They have over 100 consultants and, as well as SAP implementations, provide AM. They also claim to have implemented over 75% of the live SAP e-commerce sites in the UK. Indeed they implemented the first in the UK at Morse.

At one stage we expected an IPO in 1998 for Axon too. ... Tessella

Tessella is a 70-strong private company developing software for the scientific and engineering community. Results to 31st Mar. 98 show rev. up 12% at £3.35m but PBT static at £379K - still a 11% margin.

...Maxima Information Group

Maxima was formed in 1990 when CEO John Caines led an MBO of Minerva Industrial Systems from its parent group. They then went on to acquire Systems Team in 1995. In 1997, South African NSA investments paid c£4.4m for a 27% stake - the rest of the equity is owned by the management and >100 staff also own shares. Maxima now has two operating divisions, Systems Team (solutions within the Health & Social Care sectors) and Minerva (manufacturing marketplace).

Hot off the press, Maxima has just sent us their latest accounts for the year ended 31st May. 98. Revenue increased a massive 73% to £26.8m with PBT up a lower, but still excellent, 33% at £1.7m. Although the bulk of revenues (£22.3m) and operating profits (£1.8m) comes from the UK, they now have an increasing spread of revenues from several countries within Europe, the Czech Republic and Slovakia. Denmark with £2m revenue is the next largest after the UK. All countries except Germany (loss £97K) and Finland (loss £20K) make an operating profit. Minerva has this year acquired a 75% stake in Minerva Suomi (Finland) for £166K, and 80% in Digitis (Czech Republic) for £541K.

Bill Passmore has taken over the Chairmanship from majority shareholder John Caines who remains as CEO. Passmore comments on "strong growth which further extends Maxima's unbroken record of turnover and profit increases... Despite some uncertainties thrown up by Y2000... we look forward with optimism".

Another private company which would have made an interesting IPO candidate.

...Catalyst

In May 98, it was announced that **Pacific Systems** and **Catalyst** had merged. Both companies have projected revenues of c£20m for the year to April 99 - i.e. £40m in total. In July, they acquired the SI bit of Decision Data.

The new **Catalyst Solutions** is "*IBM UK's premier AS/* 400 business partner" with considerable involvement in SAP/ERP implementation and associated services such as disaster recovery and e-commerce. They employ 400 people - 30 in the US and rest in the UK.

According to the May 98 press release, Catalyst intended to float on the London Stock Exchange in 1999....

...and from Romtec - a company that should have remained private

IT researcher and AIM listed **Romtec**'s results for the six months ended 31st Jul. 98 were very disappointing. Revenue fell 25% to £1.86m and PBT plunged from £130K (and this was only slightly up on the 1996 figure) to just £30K. EPS has become negative.

Chairman and majority shareholder (with c87%) Russ Nathan put part of the blame on to the strength of sterling as 38% of revenue comes from exports. But it was losses in the telecomms tracking programme - now sold to JV partner GFK - which was mostly to blame. In addition *"investment in our Universal database and Internet research businesses were greater than anticipated"*. Nathan went on to say that trading has strengthened in the second half and *"a modest outcome is expected for the full year"* now they have rid themselves of the loss making telecomms activities.

Comment. At the risk of upsetting Nathan further, it seems just amazing to us that the last R & A showed a total of 162 full and part time staff. We have just a total of *three* and our revenue per head (and profit!) bears no comparison whatsoever to the minimal figures at Romtec. Indeed at one time we even contemplated the possibility that Romtec would make a bid for RH Ltd - seems more likely the other way round now! *Just what is going wrong at Romtec.*

Romtec's shares were launched at a modest 62.5p back in Apr. 96. They rose to over £1 but have now fallen back to end the month on 82p. We suspect there has been few (if any) share transactions for months.

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CMG pic Bits Solutions pic PBT 19.300 F13.117.000 F23.655.000 F23.651.000 +63.97 PBT E 237.000 E 239.051.000 +63.97 PBT E 15.117.000 F23.655.000 F23.651.000 +63.97 E 737.000 E 239.050.000 +23.97 PBT E 1.97.000 F23.655.000 F23.737.97 PBT E 2.67.000 E 26.737.000 F23.777.97 PBT E 2.67.000 F23.777.000 F23.777.000 <th></th> <th>£ 78,000</th> <th>£ 275,564</th> <th>£ 205,000</th> <th>+162.8%</th> <th>PBT</th> <th>-£ 2,046,000</th> <th>-£ 3,009,417</th> <th>-£ 874,000</th> <th>Loss both</th>		£ 78,000	£ 275,564	£ 205,000	+162.8%	PBT	-£ 2,046,000	-£ 3,009,417	-£ 874,000	Loss both
PBT E15,177,000 E38,68,000 E24,000 E38,68 E40,000 E38,78 E40,000 E42,78 E33,782,000 E40,7								IS Solution	s plc	
EPS 7.400 19.300 12.200 44.090 EPS 4.409 6.850 5.660 4.201 HEV F.7.797.000 F.0.797.000 F.2.797.000 F.2.797.000 <th></th> <th>£ 140,704,000</th> <th>£ 302,992,000</th> <th>£ 194,151,000</th> <th>+38.0%</th> <th>HEV</th> <th>£ 4,086,000</th> <th>£ 8,750,000</th> <th>£ 4,198,000</th> <th>+2.7%</th>		£ 140,704,000	£ 302,992,000	£ 194,151,000	+38.0%	HEV	£ 4,086,000	£ 8,750,000	£ 4,198,000	+2.7%
EPS1 0.080 T.001 +10.25 1.4001 T.001 +21.8 Final Jan VC0000 F210005.000 F210005.000 F21.977.000 F22.977.000 F22.977.000 F22.977.000 F22.977.0							4,40p	8.63p	5.68p	+29.1%
EPS1 0.080 T.001 +10.25 1.4001 T.001 +21.8 Final Jan VC0000 F210005.000 F210005.000 F21.977.000 F22.977.000 F22.977.000 F22.977.000 F22.977.0		Final - Mar 971			Comparision		Interim - Jun 97	Final Dec 97	Ic Interim - Jun 981	Comparision
EPS1 0.080 T.001 +10.25 1.4001 T.001 +21.8 Final Jan VC0000 F210005.000 F210005.000 F21.977.000 F22.977.000 F22.977.000 F22.977.000 F22.977.0	PBT	£ 7,792,000		£ 13,151,000	+68.8%	PBT	£ 37,596,000 £ 2,033,000	£ 81,713,000 £ 6,834,000	£ 50,172,000 £ 2,208,000	+33.5% +8.6%
PBS E 5.087,000 E 9.021,000 +78.438 PBT +1.23,000 E 5.23,000 -E 4.456,000 Loss bot Comparison Comparison Comparison PBT +1.23,000 E 5.23,000 -E 4.456,000 Loss bot Net C 55,017,000 E 713,222,000 E 713,222,000 E 73,322,000 E 73,322,0	EPS	9.95p		11.46p	+15.2%	EPS :	1.40p	4.40p	; 1.70p}	+21.4%
PBS E 5.087,000 E 9.021,000 +78.438 PBT +1.23,000 E 5.23,000 -E 4.456,000 Loss bot Comparison Comparison Comparison PBT +1.23,000 E 5.23,000 -E 4.456,000 Loss bot Net C 55,017,000 E 713,222,000 E 713,222,000 E 73,322,000 E 73,322,0		Final - Jun 97	comper Gro	Final - Jun 98	Comparision		Interim - Jun 97	Final Dec 97	Interim - Jun 98	Comparision
Computacenter Services Group Pic JSB Software Technologies Dic Hey F38397.000 F1737323000 F775748.000 F38489 Hey £3.802,000 £3.822,000 53.822,000	PBT	£ 5,057,000		£ 9,021,000	+78.4%	PBT :	-£ 1,297,000	£ 5,233,000	-£ 4,456,000{	Loss both
HEV F25.84.07.000 F17.85.823.000 F27.67.46.000 +38.82 HEV F2.3.40.000 F2.3.40.00 F2.3.40.000 F2.3.40.00 F4.5.7.57.77.77.77.77.77.77.77.77.77.77.77						EPS				
PBT £ 22,050,000 £ 47,090,000 £ 31,332,000 +41,832 PBT £ 25,000 £ 6,000 Loss to pro 0 DCS Group plc Group plc Comparison Kalamizoo Computer Group plc Final Comparison 1 PBT £ 23,072,000 £ 46,0700 £ 46,0700 £ 6,071,000 7 15,5771,000 </th <th>REV</th> <th>Interim - Jun 971 £ 558,917,000</th> <th>Final - Dec 97 £ 1,133,523,000</th> <th>Interim - Jun 98 £ 775,746,000</th> <th>Comparision +38.8%</th> <th></th> <th>£ 3,400,000</th> <th></th> <th>£ 3,362,000}</th> <th>-1,1%</th>	REV	Interim - Jun 971 £ 558,917,000	Final - Dec 97 £ 1,133,523,000	Interim - Jun 98 £ 775,746,000	Comparision +38.8%		£ 3,400,000		£ 3,362,000}	-1,1%
Interm -Unitary Final: Data Part (2) Final: Mar 97 Final: Mar 98 Comparison PBT £ 2,04,000 £ 4,920,000 £ 4,920,000 £ 3,053,000 +50,074 PBT £ 3,882,000 +26,2320,000 Pelot 10 15.57 PBT £ 0,060,000 £ 4,920,000 £ 3,053,000 +44,175 £ 3,882,000 +26,2320,000 Profit 10 for DRS Data & Rescarch Services plc Final: Mar 97 Final: Mar 98 Comparison PBT 1,742,000 F 785,000 -6,40,333 HeV F14,5084,000 £ 45,000 6,613,000 -73,033 PBT 1,742,000 F 6,870,607 +30,334 HeV F13,160,01 £ 4,81,000 £ 4,81,000 -74,033 PBT £ 1,725,514 £ 14,556,443 £ 6,75,577 Pinal: Jun 97 Final: Jun 97 Final: Jun 98 Comparison PBT £ 7,085,514 £ 14,256,443 £ 6,75,577 Pinal: Jun 97 Final: Jun 98 Comparison Inferm - Jun 97 Final: Jun 97 Final: Jun 97 <th></th> <th>£ 22,095,000</th> <th>£ 47,099,000</th> <th>£ 31,332,000</th> <th>+41.8%</th> <th></th> <th></th> <th></th> <th></th> <th>Loss to profi</th>		£ 22,095,000	£ 47,099,000	£ 31,332,000	+41.8%					Loss to profi
HEV £ 23,742,000 £ 59,777,000 £ 46,460,000 +89.89 HEV £ 77,776,000 £ 65,711,000 r15,69 PBT £ 2,036,000 £ 3,030,000 £ 3,030,000 £ 3,030,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,036,000 £ 2,000 r15,000 £ 2,23,000 r16,000 £ 2,000 r16,000 £ 2,000 r16,000 £ 2,000 r16,000 £ 2,000 r2,000 r2,000<		Interim - Jun 97	DCS Group	plc	Comparision		Kalama	zoo Comput	er Group plo	Comparision
EPS 6.480 15.680 9.340 44.196 EPS 6.680 -3.000 Profit to log Final - Dace 98 Final - Dace 97 Final - Dace 97 Final - Mar 99 Comparison PBT £ 1,734,000 F 6,765,000 Loss both Final - Mar 99 Final - Mar 90 Final - Mar 90 Final - Mar 99 Fi		£ 23,742,000	£ 59,777,000	£ 46,480,000	+95.8%		£ 77,776,000		£ 65,711,000	-15.5%
HEV É 4,822,000 É 6,785,000 +40.3% HEV É 4,1340,000 É 45,088,000 +9.07 EPST -1,744,000 -2826,000 Loss both PBT É 6,314,000 2.6,813,000 -3.2 Interm -un 07 Final<-Dec 97 Interm -19.99 Loss both PBT E 6,314,000 2.6,813,000 -3.2 PBT £ 7085,510 £ 14,556,430 £ 6476,677 Profit 5.8476,677 Profit 5.8476,600 £ 42,397,000 +39.6 PBT £ 208,718,000 £ 74,937,77 Profit 5.8476,600 £ 42,397,000 +39.6 PBT £ 7,018,000 £ 27,673,000 £ 21,1000 +68.84 PBT £ 965,000 £ 17,830,000 £ 7,705,000 £ 116,300,000 £ 7,705,000 £ 116,300,000 £ 7,705,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 14,780,000 £ 3,95,000 £ 3,95,000 £ 3,95,000 £ 3,95,000 £ 14,780,900 £ 14,95,98,000 £ 16,856,		6.48p	15.68p	9.34p	+44.1%		6.85p		-3.00p	Profit to loss
HEV £ 4,822,000 £ 6,785,000 +40.32 HEV £ 41,343,000 £ 45,086,000 +9.00 EPST - 1,734,000 - 2826,000 Loss both PBT £ 6,314,000 £ 6,813,000 +30.800 -32.800 EPST - 1,734,000 E 6,713,000 E 6,713,000 - 28.26,000 </th <th></th> <th>Final - Dec 968</th> <th></th> <th>Final - Dec 97</th> <th></th> <th></th> <th>Final - Mar 97</th> <th></th> <th>Final - Mar 98}</th> <th>Comparision</th>		Final - Dec 968		Final - Dec 97			Final - Mar 97		Final - Mar 98}	Comparision
Delcam plc Inform Jun 97 Final Jun 98 Comparision HEV F 7,065,513 E 14,556,433 F 6,479,637 Point 10.98 Comparision PBT £ 372,410 £ 564,036 F 6,75,577 Profit to lose F 338,485,000 £ 41,92,957,000 +39,7 EPS 4,400 7,40p -9,60P Profit to lose F 338,485,000 £ 41,825,000 +43,07 EPS 4,400 7,40p -9,60P Profit to lose F 52,81,148,000 £ 41,825,000 +43,07 HEV F133,413,000 £ 12,821,140,000 £ 82,149,000 £ 9,854,000 +13,26,000 £ 8,84,000 £ 13,20,000 £ 8,40,000 £ 13,820,000 £ 13,20,000 £ 3,051,000 £ 2,705,000 +13,82 PBT £ 7,018,000 £ 17,847,000 £ 44,788,000 £ 31,860,000 +78,5% HEV £ 17,847,000 £ 44,788,000 £ 3,851,000 +20,632,000 £ 3,650,000 £ 17,847,000 £ 44,788,000 £ 3,852,000 £ 3,852,000 £ 3,850,000 £ 2,755,000 12,858,0	PBT	-£ 1,734,000		-£ 826,000	Loss both	PBT	£ 6,314,000		£ 6,813,000	+9.0% +7.9%
Interm Jun 97 Final Todes 514 E14.556,443 E 8,479,637 6.35 FBT £ 372,410 £ 504,036 £ 675,577 Profit to loss FBT £ 28,148,000 £ 41,825,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 41,826,000 £ 42,309 £ 43,901 £ 42,309 £ 43,901 £ 42,300 £ 41,826,000 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 43,901 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 63,932,900 £ 42,725 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 £ 53,915 <th>EPS:</th> <th></th> <th>Delcam</th> <th>plc</th> <th></th> <th>EPS :</th> <th>31.60p</th> <th>the second secon</th> <th></th> <th>-3.2%</th>	EPS:		Delcam	plc		EPS :	31.60p	the second secon		-3.2%
PBT £ 372,410 £ 504,036 -£ 675,577 Profit to loss PBT £ 28,148,000 £ 41,825,000 +48,60 Delphi Group PIC London Bridge Software Holdings PIC Interim Jun 97 Final Des 97 Interim Jun 98 Comparison HEV £ 133,413,000 £ 276,914,000 £ 128,158,000 +2135,400 +2135,400 £ 30,300 £ 30,300 £ 30,5000 £ 13,30000 £ 30,5000 £ 30,5000 £ 30,5000 £ 13,300,000 £ 28,700 5 3,300 98 £ 53,000 £ 3,000 £ 30,5000 £ 14,82,5000 +151,4 Loried Interim May 97 Final Nay 97 Final Nay 98 Comparison PBT £ 17,83,7000 £ 3,052,000 £ 33,052,000 £ 38,000 £ 116,850,000 £ 24,88,000 +179,97 PBT £ 17,02,000 £ 3,052,000 £ 33,052,000 £ 33,052,000 £ 33,052,000 £ 38,000 £ 14,93,000 £ 41,82,5000 £ 41,82,5000 PBT		£ 7,065,514	Final - Dec 97 £ 14,556,443	Interim - Jun 98 £ 6,479,637	-8.3%		£ 338,465,000		Final - Jun 98 £ 472,957,000	Comparision +39.7%
Delphi Group pic London Bridge Software Holdings pic HEV E133,413,000 F 276,914,000 F 122,158,000 £ 11,220,580 E 11,320,500 £ 13,200,00 £ 14,220,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 14,320,500 £ 24,50,500 £ 14,320,500 £ 24,50,500 £ 14,320,500 £ 24,50,500 £ 14,320,500 £ 24,50,500 £ 14,320,500 £ 24,50,500 £ 14,520,500 £ 24,50,500 £ 24,50,500 £ 24,50,500 £ 24,50,500 £ 24,580,500 £ 24,488,000 £ 14,520,500 £ 24,488,000 £ 15,55,000 £ 24,488,000 £ 17,52,520 £ 24,488,000 £ 17,52,500 £ 36,50,000 £ 14,520,500 £ 24,488,000 £ 17,22,52,000 £ 24,488,000 £ 17,52,52,000 £ 24,488,000 £ 17,22,52,000 £ 80,393,000 £ 44,52,52,000 £ 80,393,000 £ 44,52,52,000 £ 80,393,000 £ 44,52,52,000 £ 80,393,000 £ 44,52,52,000 £ 80,393,000 £ 44,52,52,000 £ 80,393,000 £		£ 372,410	£ 504,036 7.40p	-£ 675,577 -9.60p	Profit to loss	PBT	£ 28,148,000		£ 41,825,000	+48.6%
HEV F 133,413,000 F 122,153,000 F 162,158,000 F 1320,000 F 1,320,000 F 3,054,000 F 3,057,00			Delphi Grou		Comparision		London B		re Holdings	
EPS 16.65p 28.79p 4.91p -70.5% EPS 2.51p 10.03p 6.31p +151.4 Diagonal Pic Diagonal - Nov 97 Interim - May 97 Final - Nov 97 Interim - May 98 Comparison HEV F17.847,000 £ 44,788,000 £ 3.382,000 £ 3.382,000 £ 3.382,000 £ 3.382,000 £ 3.382,000 £ 1.583,000 £ 0.785% Dialog Corporation pic HeV £ 5.38p 1.10p 4.50p 7.40p 4572.37 Dialog Corporation pic HeV £ 1.072,000 £ 24.88,000 £ 18.80,001 £ 18.80,001 £ 179.97 BT £ 1.072,000 £ 44.078,000 £ 88.752,000 £ 3.932,000 4.49.79 PBT £ 2.013,000 £ 20.480,000 £ 88.752,000 £ 20.752,000 £ 80.393,000 4.49.74 PBT £ 2.013,000 £ 2.193,000 £ 1.98,000 £ 2.193,000 8.176 MMT Comparison Interim - Apr 97 Final - Oct 97 Interim - Apr 98 Comparison Hev £ 10.703,000 £ 2.1		£ 133,413,000	£ 276,914,000	£ 162,158,000	+21.5%		£ 4,095,000	£ 11,320,000	£ 8,054,000	+96.7%
HEV £ 17,847,000 £ 44,788,000 £ 31,860,000 ± 78,5% HEV £ 52,864,000 £ 116,930,000 £ 67,985,000 ± 24,6500 EPS 5.38p 13.57p 10.57p ± 96,5% EPS 1.10p 4.50p 7.40p ± 572,77 Dialog Corporation plc Lynx Holdings plc Lynx Holdings plc Lynx Holdings plc Interim - Jun 97 Final - Dec 97 final - Mar 98 Comparision ± 832,3% HEV £ 53,710,000 £ 9,805,000 £ 48,800 ± 44,87 EPS 0.90p - 20,52p £ 4,88,000 ± 28,472,9% PBT £ 53,710,000 £ 9,805,000 £ 48,890,00 ± 44,87 EPS 0.90p - 20,52p £ 4,88,000 ± 28,712,9% PBT £ 53,710,000 £ 9,805,000 £ 48,890,00 ± 44,89 EPS 0.90p - 20,52p £ 4,80,000 ± 6,989,000 ± 28,712,9% EPS £ 3,710,000 £ 9,805,000 £ 44,8,90 ± 44,89 EPS £ 5,846,400 £ 4,250,000 ± 44,89 EPS £ 4,250,000 ± 44,89 EPS £ 4,250,000 ± 6,982,000 ± 75,35 £ 16,99,075 <			28.79p	4.91p				10.03p	6.31p	+151.4%
PB1 £ 1,072,000 £ 3,302,000 £ 3,053,000 + 184.8% PBT £ 889,000 £ 1,585,000 £ 2,488,000 + 179.9% Dialog Corporation plc Lynx Holdings plc Interim - Jun 97 Final - Dec 97 Interim - Jun 98 Comparision Interim - Jun 97 Final - Dec 97 Interim - Jun 98 Comparision Interim - Mar 97 Final - Sep 97 Final - Mar 98 Comparision PBT £ 2,013,000 -£ 46,082,000 £ 88,752,000 +247,2% PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 +48,9% Division Group plc MMT Computing plc MMT Computing plc MMT Computing plc PBT £ 956,000 -£ 1,783,000 £ 2,276,000 Loss both EPS 1.3009 £ 4,250,000 +75.3 PBT £ 956,000 -£ 1,783,000 £ 2,276,000 Loss both EPS 1.3009 £ 4,250,000 +75.3 PBT £ 956,000 £ 6,902,000 + 24,630,000 £ 4,250,000 +75.3 <th< td=""><th>Dent</th><td>Interim - May 97</td><td>Final - Nov 97</td><td>Interim - May 98</td><td>Comparision</td><td></td><td></td><td>Final - Nov 97</td><td>Interim - May 981</td><td>Comparision</td></th<>	Dent	Interim - May 97	Final - Nov 97	Interim - May 98	Comparision			Final - Nov 97	Interim - May 981	Comparision
Dialog Corporation plc Lynx Holdings plc Interim - Jun 97 Final - Dec 97 Interim - Jun 98 Comparision HEV É 14,037,000 É 46,082,000 É 88,752,000 + 832,3% PBT É 2,013,000 É 20,432,000 É 88,752,000 + 247,2% PBT É 20,013,000 É 20,432,000 É 88,752,000 + 232,78,000 É 9,805,000 £ 55,26,000 PBT É 2,013,000 É 20,432,000 É 89,980,000 + 247,2% PBT É 3,710,000 É 9,805,000 É 5,526,000 + 48,9% PBT É 2,013,000 É 20,782,000 É 9,805,000 É 5,526,000 + 48,9% PBT É 2,013,000 É 2,013,000 É 2,013,000 É 9,805,000 É 5,526,000 + 48,9% PBT É 2,013,000 É 9,805,000 É 5,526,000 + 48,9% EPS 2.589 6.839 3.659 + 44,15 PBT É 2,037,000 É 6,879,000 E 2,193,000 E 2,424,000 É 5,554,611 E 4,250,000 + 75,3 PBT É 2,000,610 É 1,783,000	PB1;	£ 1,072,000}	£ 3,302,000	£ 3,053,000	+184.8%	PBT	£ 889,000	£ 1,585,000	£ 2,488,000	+179.9%
Interim Jun 97 Final - Dec 97 Interim Jun 98 Comparision Interim Interim Am 97 Final - Sep 97 Final - Mar 98 Comparision PBT £ 2,013,000 £ 46,082,000 £ 88,752,000 + 232,352,000 £ 20,752,000 £ 80,393,000 + 49,17 PBT £ 2,013,000 £ 20,032,000 £ 6,989,000 + 247,2% PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 + 48,97 EPS 0.900 -20.520 4.100 + 247,2% PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 + 44.91 EPS 0.900 -20.520 4.100 + 247,2% PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 + 44.91 Inferim -Apr 97 Final - Oct 97 Interim - Apr 98 Comparision Interim - Feb 97 Final - Aug 97 Interim - Feb 99 Eos 0,000 £ 24,250,000 + 75.3 PBT £ 956,000 £ 2,193,000 £ 2,276,000 Loss both EPS 13.300 29.800 23.200 + 75.3	EPS	Di	alog Corpora	ation plc	+96.5%	EPS	1.10p	A DESCRIPTION OF THE OWNER OWNER OF THE OWNER OWNER OF THE OWNER OWNE		+572.7%
PBT £ 2,013,000 -£ 20,432,000 £ 6,989,000 +247,225 PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 +48,97 EPS 0.900 -20,520 4.100 +247,225 PBT £ 3,710,000 £ 9,805,000 £ 5,526,000 +48,97 Inferim - Apr 97 Final - Oct 97 Inferim - Apr 98 Comparision Interim - Feb 97 Final - Aug 97 Interim - Feb 98 Comparision PBT £ 9,56,000 £ 6,788,000 £ 2,193,000 £ 2,193,000 £ 9,805,000 £ 4,250,000 +58,7 PBT £ 9,600,000 £ 1,783,000 £ 2,193,000 Loss both PBT £ 2,424,000 £ 4,639,075 £ 16,991,000 +75,3 PBT £ 2,001 -4,100 -5,100 Loss both PBT £ 2,424,000 £ 5,554,611 £ 4,250,000 +75,3 PBT £ 2,000 -61,09 Loss both PBT £ 3,300 2 3,200 +76,43 PBT £ 2,004,000 £ 6,040,000 +60,8% PBT £ 5,604,0000 £ 46,892,000 +2	REV	Interim - Jun 97	Final - Dec 97	Interim - Jun 983	Comparision	REV		Final - Sep 97	Final - Mar 98	Comparision +49.1%
Division Group plc MMT Computing plc Interim - Apr 97 Final - Oct 97 Interim - Apr 98 Comparision HEV £ 2387,000 £ 6,678,000 £ 2,178,000 -21,030,000 £ 10,703,000 £ 24,639,075 £ 10,89,075 £ 10,89,075 £ 10,89,075 £ 10,89,075 £ 10,89,075 £ 10,89,075 £ 10,99,000 + 58,7 PBT -£ 956,000 -£ 1,783,000 -£ 2,276,000 Loss both PBT £ 2,424,000 £ 5,554,611 £ 4,260,000 + 74,35 EPS -2.20p -4.10p -5.10p Loss both EPS 13.30p 29.80p 23.20p + 74,44 HEV Final - Jun 97 Final - Jun 98 Comparision Final - Jun 97 Final - Jun 98 Comparision PBT £ 20,066,000 £ 40,603,060 + 84,0% PBT £ 36,604,000 £ 48,0% PBT £ 5,604,000 £ 48,0% PBT £ 46,82,000 + 48,1% PBT £ 5,604,000 £ 26,902,000 + 248,2000 + 248,2000 + 248,20,000 + 248,20,000 + 248,20,000 £ 42,60,00 <th>PBT</th> <td>£ 2,013,000</td> <td>-£ 20,432,000</td> <td>£ 6,989,000</td> <td>+247.2%</td> <td>PBT</td> <td>£ 3,710,000</td> <td>£ 9,805,000</td> <td>£ 5,526,000</td> <td>+48.9%</td>	PBT	£ 2,013,000	-£ 20,432,000	£ 6,989,000	+247.2%	PBT	£ 3,710,000	£ 9,805,000	£ 5,526,000	+48.9%
HEV £ 2(387,000) £ 6(678,000) £ 2(193,000) -8,1% HEV £ 10,703,000 £ 2(4636,075) £ 10,991,000 +58.7 PBT -£ 956,000 -£ 1,783,000 -£ 2,276,000 Loss both PBT £ 2,424,000 £ 5,54,611 £ 4,250,000 +75.3 EPS -2,200 -4.100 -5.100 Loss both EPS 13.300 29.000 23.200 +74.4 Druid Group PIC M-R Group PIC M-R Group PIC Final - Jun 97 Final - Jun 98 Companison +84.0% PBT £ 30,44,000 +84.0% PBT £ 46,822,000 +18.7 PET £ 5,004,000 £ 40,604,000 +84.0% PBT £ 5,604,000 £ 46,822,000 +18.7 PET £ 5,004,000 £ 8,044,000 +80.6% PBT £ 5,604,000 £ 46,822,000 +18.7 PET £ 5,004,000 £ 49,823,000 £ 9,200 ± 26.00 9.200 ± 26.00 PBT £ 2,044,000 ± 49,832,000 £ 49,832,000 £ 9,200 ± 26.00 £ 48,982,000 £ 26,902			Division Gro	up plc				MMT Comput	ing plc	
EPS -2.20pl -4.10pl -5.10pl Loss both EPS 13.30pl 29.80pl 23.20pl +74.4 Druid Group plc Final - Jun 97 Final - Jun 98 Comparision Final - Jun 97 Final - Jun 98 Comparision Final - Jun 97 Final - Jun 98 Comparision REV £ 22,066,000 £ 40,604,000 +84,0% REV £ 39,430,000 £ 46,822,000 +18,7% PBT £ 5,004,000 £ 80,044,000 +60,8% PBT £ 5,604,000 £ 46,892,000 +23.2 EPS 13.94p 23.87p +71.2% EPS 7.30p £ 8,902,000 +28.0% Loss both £ 80,044,000 +60.8% EPS 7.30p £ 9.20p +26.0 EPS 13.94p 23.87p +71.2% EPS 7.30p Final - Dec 97 Interim - Jun 98 Comparision Interim - Jun 97 Final - Dec 97 Interim - Jun 98 Comparision Interim - Jun 97 Final - Dec 97 Interim - Jun 98 Comparision REV		£ 2,387,000	£ 6,678,000	£ 2,193,000	-8.1%	REV	£ 10,703,000	£ 24,639,075	£ 16,991,000	Comparision +58.79
Druid Group plc M-R Group plc Final - Jun 97 Final - Jun 98 Compansion HEV £ 22,066,000 £ 40,604,000 +84.0% PBT £ 5,004,000 £ 40,604,000 +84.0% PBT £ 5,004,000 £ 40,604,000 +86.0% PBT £ 5,004,000 £ 6,902,000 +28.2% EPS 13.94p 23.87p +71.2% EPS 13.94p Final - Dac 97 Interim - Jun 97 £ 6,902,000 ECsoft Group plc MDIS Group plc 9.20p +28.0% EV £ 20,988,000 £ 44,283,000 +48.1% 10.98 FPS £ 16,06,000 £ 4,111,000 £ 2,882,000 +79.5% PBT -2,3,910,000 £ 93,900,000 £ 93,		-£ 956,000	-£ 1,783,000 -4.10p	-£ 2,276,000 -5.10p	Loss both	PBT	£ 2,424,000	£ 5,554,611	£ 4,250,000	+75.39 +74.49
REV £ 22,066,000 £ 40,604,000 +84,0% REV £ 39,430,000 £ 46,822,000 +18,7 PBT £ 5,004,000 £ 84,0% HEV £ 39,430,000 £ 46,822,000 +18,7 PBT £ 5,004,000 £ 84,040 +60,8% PBT £ 5,604,000 £ 23,27 EPS 13,94p 23,37p +71,2% EPS 7.30p MDIS Group plc Interim - Jun 97 Final - Dac 97 Interim - Jun 98 Comparision Interim - Jun 97 Final - Dac 97 Interim - Jun 98 Comparision REV £ 26,388,000 £ 44,235,000 £ 30,193,000 +48,1% HEV £ 56,029,000 £ 116,925,000 £ 03,005,000 +12,5 PBT £ 1,606,000 £ 4,111,000 £ 2,882,000 +79,5% PBT -£ 3,910,000 £ 221,000 -£ 387,000 Loss bo EPS 14,60p 35,60p 19,70p +34,9% EPS -3,82p 0,22p -0,16p Loss bo		Final - Jun 971	Druid Grou		Comparision		Final - Jun 97		plc	Comparision
EPS 13.94p 23.87p +71.2% EPS 7.30p 9.20p +26.0 ECsoft Group plc MDIS Group plc MDIS Group plc Comparison Interim - Jun 98 Comparison HEV £26,388,000 £44,235,000 £30,193,000 +48.1% HEV £56,029,000 £118,925,000 £63,005,000 +12.5 PBT £1,606,000 £4,111,000 £2,882,000 +79.5% PBT -£3,910,000 £221,000 -£387,000 Loss bo EPS 14,600 35,600 19,700 +34,9% EPS -3.82p 0.22p -0.16p Loss bo		£ 22,066,000		£ 40,604,000	+84.0%		£ 39,430,000		E 46,822,000	+18.79 +23.29
Interim Jun 97 Final - Dec 97 Inferim Jun 98 Comparison REV £ 26,388,000 £ 43,295 E 30,793,000 448,1% Final - Dec 97 Interim Jun 98 Comparison PBT £ 26,388,000 £ 43,295 E 30,793,000 448,1% PBT £ 56,026,000 £ 43,950,000 £ 33,910,000 £ 23,910,000 £ 23,97,000 Loss bo PBT £ 1,606,000 £ 4,111,000 £ 2,882,000 +79,5% PBT -£ 3,910,000 £ 221,000 -£ 387,000 Loss bo EPS 14,600 35,600 19,700 +34,9% EPS -3.82p 0.22p -0.16p Loss bo				23.87p	+71.2%				9.20p	+26.0%
PBT £ 1,606,000 £ 4,111,000 £ 2,882,000 +79,5% PBT -£ 3,910,000 £ 221,000 -£ 387,000 Loss bo EPS 14.60p 35.60p 19.70p +34.9% EPS -3.82p 0.22p -0.16p Loss bo	HERO .	Interim - Jun 97	Final - Dec 97	Interim - Jun 98	Comparision	HERR	Interim - Jun 97	Final - Dec 97	Interim - Jun 981	Comparision
	PBT]	£ 1,606,000	£ 4,111,000	£ 2,882,000	+79.5%	PBT	-£ 3,910,000	£ 221,000	-£ 387,000	Loss both
November 1998 Circlere House	000000000000000000000000000000000000000	***************************************	55.600	19.7003			-3.820	0.22p		

November 1998

____ System House =

	Final	Macro 4	plc				Royalblue G	roup plc	
TEV	Final - Jun 97 £ 23,448,000		Final - Jun 98 £ 24,234,000	+3.4%	REV	Interim - Jun 9 £ 8,892,00	E 20,647,00		+49
PBT	£ 10,300,000 33,80p		£ 10,060,000 33.70p	-0.3%	EPS	£ 221,00 2.70	6.10	p 3.50p	+29
ş	Interim - Jul 97	Micro Focu	Inferim - (iif 88)	Comparision		Interim - Mar 9	Sage Grou	p plc // Interim - Mar 98 2 £ 88,798,000	Compari
PBT	£ 41,349,000 £ 5,171,000	£ 97,015,000	£ 58,642,000 £ 10,057,000	+41.8% +94.5%	PBT	£ 73,554,000 £ 19,286,000	£ 152,089,00 £ 37,635,00	£ 88,798,000 £ 23,967,000	+20
PS	4.50p	13.00p	8.30p	+84.4%	EPS	12.03	23.43	p} 14.68p	
	Interim - Apr 97		Interim - Apr 98	Comparision		Interim - Mar 9		7} Interim - Mar 98	
PBT	£ 34,052,000 £ 4,211,000	£ 66,398,000 £ 5,324,000		-69.5%	PBT	£ 33,408,000 £ 3,504,000	£ 2,778,00	0 £ 4,049,000	+15
EPS {	6.90p	8.80p Misys p	the second se			5.90	SBS Grou	p plc	+5
TEV	Final - May 97 £ 325,470,000		Final - May 98 £ 447,700,000		HEV	Interim - Feb 9 £ 8,565,000	PF Final - Aug 9	71 Interim - Feb 98	Compari +32
PBT	£ 62,533,000 10.56p		£ 51,700,000 5.82p		PBT	£ 353,000 3.40	£ 728,00	£ 529,000	+49
	Final - Apr 97	Mondas	nlc					ems plc // Interim - Jun 98 £ 12,107,000	
PBT	£ 56,609 -£ 421,192		£ 297,169 -£ 484,322	Comparision +425.0% Loss both	HEV	£ 8,793,000	£ 18,601,000 £ 1,855,000	£ 12,107,000 £ 1,245,000	+37
PBI	-£ 421,192 -10.50p		-£ 484,322 -7.90p	Loss both	EPS	£ 1,155,000 4.30	6.80	4.70p	
	Interim - Jun97	Final - Dec 97	Dup plc Interim - Jun 98	Comparision		Interim - Jun 97	Sema Grou	Interim - Jun 98	Compari
PBT	£ 2,731,603 £ 886,148	£ 5,283,379 £ 1,385,201	£ 3,181,393 £ 1,141,281	+16.5%	PBT	£ 559,539,000 £ 26,214,000	E 1,130,086,000	£ 610,564,000	
EPS {	5.69p	9.04p	7.14p		EPS	4.01	9.79	4.83p	
aEV.	Interim - Jul 97 £ 54,893,000	SB Internati Final - Jan 98 £ 128,793,000	Interim - Jul 98 £ 90,403,000	Comparision	REV	Interim - Jun 97	Final - Dec 9 £ 30,036,000	Interim - Jun 98	Comparie +38
PBT	£ 3,714,000 12,10p	£ 9,043,000 29.00p	£ 5,474,000 19,30p	+47.4%	PBT	£ 1,025,000 7,90	£ 3,095,000	£ 1,846,000	
	NS	B Retail Sys	stems plc	+51.276		I A State of the state of the	Skillsgrou		and the second
TEV	Interim -Jun 97 £ 1,547,000	B Retail Sys Final - Dec 97 £ 3,284,464	E 3,413,000	Comparision +120.6%	REV	E 181,600,000	£ 376,969,000	£ 115,000,000	-36
PBT	£ 454,000 4.00p	£ 837,516 6.90p	£ 749,000 4.60p	+65.0%	PBT EPS	£ 6,500,000 5.80p	-£ 16,308,000 -22.90	£ 6,600,000 5.80p	+1 +0
·····	Interim - Jun 97	xford Molec	ular pic	Comparision		Final - Ant 9	Spring Gro		Comparis
TEV	£ 6,168,000	£ 15,641,000	Interim - Jun 98 £ 7,383,000	+19.7%	HEV	Final - Apr 97 £ 134,334,000	2	Final - Apr 98 £ 279,231,000	+107
PBT	-£ 677,000	£ 256,000 0.20p		Loss both Loss both	EPS	£ 12,056,000 6.86p		£ 18,109,000 8.38p	
·····	Interim - Jun 971	Parity p Final - Dec 971	Ic Interim - Jun 98 £ 134,987,000	Comparision		Interim - Jun 97	Staffware Final - Dec 97	Pic Interim - Jun 983	Comparis
PBT	£ 90,625,000 £ 5,678,000	£ 202,078,000 £ 13,506,000	£ 134,987,000 £ 8,754,000	+49.0% +54.2%	PBT	£ 7,701,000 £ 549,000			+25. -57.
PS	8.90p	20.91p Pegasus Gro	11.90p	+33.7%	EPS	3.30p		1.30p	
	Interim - Jun 97 £ 5,567,000	Final - Dec 97	Interim - Jun 981 £ 7,410,000	Comparision +33.1%	HEV	Final - Jul 97 £ 3,106,000		Final - Jul 98	Comparis +35
PBT	£ 810,000 12.80p	£ 1,698,000	£ 632,000 6.80p	-22.0%	PBT	-£ 5,961,000 -89,60p	1	-£ 3,516,000 -37,30p	Loss b
		PhoneLink	plc		EP3 S	Systems	s Integrated	Research pl	C
TEV	Final - Mar 97 £ 4,316,000		Final - Mar 98 £ 3,206,000	Comparision -25.7%	HEV	E 1,450,000		Final - May 98	not compara
PBT	-£ 6,173,000 -12.90p		-£ 3,746,000 -7.80p	Loss both Loss both	PBT EPS	-£ 1,938,000 -14.70p		-£ 493,000 -4.00p	Loss b Loss b
	Interim - Jun 97	Final - Dec 97 £ 8,745,000	er pic	Comparision		System	s Internation	al Group pl	Comparie
PBT	£ 3,956,000 £ 204,000	£ 8,745,000 £ 459,000	£ 5,054,000 £ 164,000	+27.8% -19.6%		£ 6,350,000 £ 728,000	1	£ 12,400,000 £ 1,570,000	+95.
PS	1.65p	3.70p	1.32p	-20.0%	EPS	n/a		n/a	+113.
	Final - Mar 97	teus Interna	Final - Mar 98}	Comparision		Final - May 97 £ 22,358,000	Tetra p	Final - May 98{	Comparis
PBT	£ 573,000 -£ 3,824,000		£ 178,000 -£ 4,127,000	-68.9% Loss both	PBT	£ 2,096,000		£ 30,286,000 -£ 558,000	+35. Profit to lo
PS{	-7.31pl Quality So	tware Produ	-7.44p}	Loss both		7,10p	Torex p	-7.28pl	Profit to Ic
EV.	Interim - Jun 97 £ 13,431,000	Final - Dec 973 £ 28,016,991	Interim - Jun 98 £ 18,135,000	Comparision +35.0%	HEV	Interim - Jun 97 £ 10,828,000	Final - Dec 97 £ 21,029,000	Inferim - Jun 980	Comparisi -12.9
PBT	£ 180,000 1,40p	£ 2,655,299 20.20p	£ 1,285,000 9,40p	+613.9% +571.4%	PBT EPS	£ 1,453,000 3,80p	£ 7,277,000	£ 1,603,000 3.80p	+10.3
		Quantica Final - Nov 97	PF Interim- May 98	Comparision		Final - Mar 97	Total Syster	ns plc Final -Mar 98	Comparis
PBT		£ 5,635,000 £ 1,011,000	£ 6,870,000 £ 1,871,000	n/a n/a	PBT	£ 3,279,609 £ 412,545		£ 4,134,866 £ 1,019,675	+26.
PS		1.29p	3.41p	n/a n/a	EPS	2.76p		6.80p	+147.4
	Interim - Mar 971	Final - Sep 97	Interim - Mar 98{	Comparision		Final - Mar 97	ouchstone G	Final - Mar 98;	Comparisi
BT	£ 48,965,000 £ 1,683,000	£ 110,170,000 £ 8,018,000	£ 50,473,000 £ 636,000	+3.1% -62.2%	PBT	£ 5,160,000 £ 601,000		£ 6,154,000 £ 841,000	+19.3 +39.9
PS	6.30p	6.20p	2.40p	-61.9%	EPS	n/a		n/a}	r
	Final - Dec 96	Radius p	Final - Dec 97{	Comparision		Final - May 97	race Comput	Final - May 98t	Comparisi -15.1
PBT	£ 27,267,000 £ 1,591,000		£ 27,728,000 £ 1,122,000	+1.7% -29.5%	PBT	£ 17,270,621 £ 634,601		£ 14,658,625 £ 1,205,166	+89.9
PS}	4.05p	Rage Softwa	2.94p}	-27.4%	EPS {	3.35p	Triad Group	6.11p{	+82.4
EV	Final - Jun 97		Final - Jun 981 £ 3,623,0003	Comparision -46.4%	REV	Final - Mar 97		Final - Mar 98	Comparision +70.8
PBT	-£ 15,430,000 -6.30p		£ 860,000 0.35p	Loss to profit Loss to profit	PBT	£ 18,827,000 £ 2,656,000 7,25p	Marker Street	£ 6,609,000 17,78p	+148.8
		eal Time Cor				Interim - Jun 97:	Ultima Netwo	orks plc	Comparisi
PBT	£ 12,565,000 £ 2,547,000		£ 15,880,000 £ 3,163,000	Comparision +26.4% +24.2%	PBT	£ 20,892,000 -£ 424,000	Final - Dec 97 £ 38,598,000 -£ 13,240,000	Interim - Jun 98 £ 8,286,000 -£ 833,000	-60.3 Loss bo
PS	25.50p		30.80p}	+20.8%	EPS	0.10p	-16.20p	-0.99p	LUSS DO
	Final - Mar 97	Rebus Grou	Final - Mar 98;			Final - Apr 97	Vega Group	Final - Apr 983	Comparisi
BT	£ 66,436,000 £ 5,808,000		£ 87,730,000 £ 8,390,000	+32.1% +44.5%	PBT	£ 17,977,000 £ 3,261,000		£ 22,457,000 £ 3,081,000	+24.9 -5.5
PS {	4.61p	ition System	5.74pt s Group plc	+24.5%	EPS {	13.79p	place Techno	13.75p}	-0.3
TEV	Interim - Mar 97 £ 326,000	Final - Sep 971 £ 773,0003	Interim - Mar 98[£ 327,000]	Comparision +0.3%	HEV	Interim - Jun 97 £ 30,752,000	Final - Dec 97 £ 65,938,000	Interim - Jun 98; £ 39,977,000}	Comparision +30.0
PBT	-£ 1,128,000 -4,10p	-£ 2,255,000 -8.10p	-£ 1,333,000 -3,80p	Loss both	PBT	£ 986,000 1.21p	£ 1,830,000 2.17p	£ 1,317,000 2,41p	+33.6
		Riva Group	plc		,	Xavie		Group plc Final - Mar 98}	
NEV	1nterim - Jun 97 £ 32,661,000	Final - Dec 97 £ 70,208,000	Interim - Jun 98 2 36,199,000	Comparision +10.8%	REV	Final - Mar 97 £ 8,961,457		£ 16,252,000}	Comparisio +81.4
PBT	£ 190,000 0.30p	£ 1,339,000 2,00p	£ 349,000 0,70p	+83.7% +133.3%	PBT EPS	£ 582,000 0.85p		£ 743,000 1.06p	+27.7 +24.7
	Final - Feb 97	Rolfe & Nola		Comparision	······································		Zergo Holdin	gs plc Final - Apr 98;	Comparisio
PBT	£ 20,299,000 £ 2,758,000		£ 21,714,000 -£ 894,000	+7.0% Profit to loss	PBT	£ 10,398,871 £ 620,698		£ 13,176,770 £ 296,664	+26.7 -52.2
PS	14.50p	Bamtad	-10.20p}	Profit to loss	EPS	2.30p		-1.00p{	Profit to los
a fait of a state		Final - Jan 981	Interim - Jul 98)	Comparision	ICL		pan-Europear	ATM network b	
	Interim - Jul 971	and a state of the							
EV PBT PS	£ 2,490,000 £ 130,000 1,90p	£ 4,217,440 £ 310,718 4,10p	£ 1,860,000 £ 30,000 -0,30p	-25.3% -76.9% Profit to loss	100000000000000000000000000000000000000		nsco network a r the ICLnet br	acq. in Aug 97. A	Il network

UK M&A

Schroder Ventures has invested \$6.5m in iD2, the Swedish Internet security software company.

Lynx has acquired the remaining 40% of Dataware Specialist Products that it did not own for a maximum of £568K.

ICL has purchased US Product Technologies Inc. for c£4m. PTI, with sales of c£3m, is "the leading US-based smart card systems company". This acquisition will help ICL in its objective to become "the world's number one supplier of smart card systems by revenue within the next three years". AIM listed AdVal Group (HR development) has agreed to support the development of Centre Technology (multimedia production) with an option to acquire CT in the future.

US Internet Security Systems is buying March Information Systems (UK-based security assessment company) for \$7.65m, part cash, part shares. March had 1998 revenues of \$2m.

Dialog Corp. is exercising its option to acquire **Responsive Database Services** for \$2.85m. RDS had 1997 revenues of \$3.1m but lost \$1.64m.

Logica has continued its buying spree by acquiring US Carnegie Group for c\$35m. Carnegie provides solutions in the area of customer management and decision support and had 1997 revenues of nearly \$30m with \$600K profits. They have 300 staff in seven US locations. This seems a good tie in with Logica's other telecomms activities. We also like to see us Brits buying out the Yanks for a change!

Due to the present state of the SCSI share prices, **Morse Group** has decided to pull its float which was originally planned in Q498. Can hardly blame them - but what a pity. They are a quality company in our opinion and would have got an immediate **Boring Award!**

On a more positive note, **MSW Technology** is hoping to join the main market though a placing to raise $\pm 3m - a$ capitalisation of some $\pm 8m$.

US **Primark** (owners of **Datastream/ICV**) have acquired the **IIFS FORTIS** unit trust administration business for an undisclosed sum. FORTIS had revenues of \$1.5m.

Sage has bought P.A.S.E and French Meteor for up to £3.5m. Micro Focus has acquired its long-standing Australian distributor, Advanced Software Engineering for \$2.4m.

Capita have acquired Sector Holdings (treasury and financial management adviser) for £10.7m. Sector's 1998 revenue was £4m but made a small loss of £41K.

Flexible Management Systems has bought the remaining 25% stake it did not own in ACTIS Holdings from ATOS. No terms were disclosed. You might well not have heard of FMS. They are a Jersey based company and according to Chairman and CEO Keith Williams had FY97 revenues of over £6.4m with a PBT of £375K.

Policy Master has acquired specialist life and financial services software writer **Swift Financial Systems** for a max. total consideration of £3.15m depending on profits up to 2000. Swift has 21 staff and lost £192K in FY98.

Highams System Services has bought Trainers (IT training) for an initial $\pounds735K$ and up to a max. of $\pounds2m$ on profits to 2000. Trainers made a PBT of $\pounds109K$ in FY98. Highams are raising $\pounds605K$ to fund the cash element and to provide further working capital.

Select Appointments has increased its stake in Fairplace Consulting (outplacements consultancy) from 2.28% to 12.87% for \$857K (£500K).

Rebus has acquired the **Heathpen** pensions admin. software business from **Heath Group** for £1.25m.

CSC has bought 51% in French KPMG Peat Marwick SA. CSC has agreed to buy the remainder of this "breakaway"

Mergers and Acquisitions .. continued

unit early in 1999. No consideration is disclosed. KPMG PM has annual revenue of c\$70m (FFr400m) and the combined French operation will now have 1100 staff and revenues approaching \$200m. KPMG France declaring UDI looks a might strange move to us.....

South Africa services company **USKO** has bought **Bytes Technology Group** for £15.5m in order to expand their UK operation. USKO, the fourth largest SA listed company on the Johannesburg exchange, is evidently actively looking for more UK companies.

Mondas is to acquire Reality Comms. Scandinavia (Intranet products) for a total consideration of £1.83m in shares. Mondas is also raising £450K net in a placing.

Concept Systems has been the subject of an MBO valuing the seismic software operation at \pounds 36m. 3i provided \pounds 12 equity funding and RBoS \pounds 17.5m of debt finance.

Kewill is acquiring Tracer Research Inc. (a leading US based supplier of e-commerce software) for c\$20m - part cash, part shares. Tracer employs 33 people and had 97 revenues of \$3m. This is Kewill's second US acquisition in the last year.

Hays has expanded its French activities with the purchase of Paris-based IT personnel and consultancy company, Sitinfo, for an initial £9.6m and up to £2.9m profit related.

Riva has sold its **Riva Supplies** operation to **Tate Fastforms Ltd** for £550K + stock valuation. The operation had revenue of £2m and PBT of <£100K.

IT staff agency **Quantica** has acquired **SWP Ltd** for an initial £6.7m + £5m performance related in 1999.

US Unicomp Inc. is to sell its Aurora Unicomp N. Ireland operations to "a substantial UK company". Unicomp acquired Software Ireland/Unibol Ltd in the 1990s. Source - Computergram.

Fattal leaves Cedar Group

Last Nov. Cedar Group (then known as Cedardata) spent £300K acquiring an option to buy Qualtech Ltd for up to £7m by 2000. They have now brought this forward, paying just £4m (£150K cash now plus £3.85m in loan notes to mature in 1999 and 2001). Qualtech provides measurement software for call centres and had revenue of just £163K with losses of £121K to 30th Sep. 98.

It was also announced that Leon Fattal was to step down. Fattal had founded Cedardata back in 1983 as a payroll processing bureau and then moved it into Oracle-based software with their *clacs* range. They floated onto the main market in Mar. 94 at 105p and were in danger of getting a **Boring Award** when they announced PBT of £4.4m on revenues of £12.1m in the year to 31st Mar. 96 - *i.e. a 36% profit margin!* Brokers Greig Middleton forecast PBT of £5.4m or FY97 and managed to shift 4m shares at 180p. In Nov. 96, under new Chairman Sid Cordier, they moved into call management software with the purchase of £1.5m revenue **Teleconnect** for *"up to £10m"*. By Feb. 97 the share price had hit 262p.

There then followed about the steepest share price fall on record as PBT for FY97 plunged to £1.6m; partly as a result of *cfacs* contract delays but also due to provisions on the Teleconnect purchase. Ex-Oracle Mike Harrison was appointed as CEO and there was a recovery in PBT to £2.6m in FY98. But the share price continues to fall. Indeed it ended Oct. 98 on 107p. - strangely close to the 105p IPO price back in Mar. 94. If only they had stuck to the knitting and further developed their services revenues....Oh well.

= System House =

7

Stormy Waters and Safe Havens

Our headline "A return to sanity?" looked a little insane within a few days of its arrival on your desks. By 9th October the FTSE IT Index had sunk from 1446 to 990. In other words, all the gains since 1st Jan. 98 had been wiped out. The index has recovered a little since then to end Oct. on 1264- but that's still a 13% decline this month and a massive 74% fall since its high achieved on 20th July. The biggest knee jerk reaction came on the news of job cuts in City institutions. After all, UK SCS companies make nearly 30% of their revenues from the financial services sector. So analysts looked at Admiral, which has c40% of its revenues from the sector, and took out the knife. Admiral fell from 1238p to 672p at one point this month. But as Clay Brendish said to us, Admiral has not lost one single contract. Indeed it has gained several in the last few weeks. We would like to think that our comments in support of Admiral, CMG and some of the other badly hit stocks led to their fast recovery. Indeed, an investment in CMG at it low this month was showing a c60% gain by the month end!

But we have long held views on the "Quality stocks".

Our views on the IT staff agency sector are equally long held (see page 1 feature). It is interesting to note that amongst the worst performing shares since the end-July high were: • Lorien down 67%

- MSB down 58%
- Spring down 54%
- Delphi down 52%
- Harvey Nash down 45%
- Parity down 41%
- Quantica down 40%
- SBS down 36%.

This steep fall was confirmed by the 50%

fall since its Aug. peak in the Granville UK Staffing Index. This includes more general staffing agencies like Hays and Robert Walters.

So where should you have invested in 1998?

We shouldn't forget that the FTSE IT Index is still be showing a 26% gain on the year and our own SCSI Index (c100 stocks) is 20% up. Both rather better than the Building Society and the modest 5.9% gain in the FTSE 100 this year.

But, of course, informed investors could have done a lot better. The best performance for the year (so far) have come from **Gresham Computing**. You would now be showing a 261% gain. Our support for the new team under Trevor Read is well known, so both we (and you) can hardly be surprised.

We have also been a long term fan of **RM**. They are showing a 123% gain on the year. As you will read on p3, they are only just starting to show what they can really do. We expect RM to continue as a quality stock for some time - almost regardless of other market conditions. Other favourites like **CMG** (up 84%), **Logica** (up 74%), **Capita** (up 63%) and **Sage** (up 55%.) have also done well.

Investments in all our other "Boring Award" winners are also still showing healthy gains on the year with Triad (up

29%) and Admiral still up 34%. Other quality players like **FI Group** (up 29%), **Sema** (up 30%), **Vega** (57%) and **Guardian** (up 52%)

Just as the installation of new management at Gresham reaped rich rewards, **Kewill** was up 61% after the installation of Andy Roberts as Chairman and, more lately, Martyn Ratcliffe at **Microgen** (up 52%).

Where shouldn't you have been in 1998?

Well clearly not in the IT staff agency sector as shown above. Indeed there are no IT agencies showing any gains on the year. If all you had done was to avoid the companies in this sector, you would now be showing a 14% gain - i.e. twice the average.

The three worst performing share performances in 1998 to date were **Oxford Molecular** (down 75% due to the adverse reaction to nepotism and other criticisms on their purchase of Chemical Design), **JBA** (down 73% on profit warning) and CAD software disaster **Delcam** (down 69%).

The performance of the new IPOs in Q2 was decidedly mixed. IT agency Quantica (down 40%) was the worst

performer. The largest IPO, **Computacenter**, is also off 32% (see p12). Bluntly we think they were overpriced at launch but, at the current price, look good value. But **ICM** (up 31%), **Policy Master** (up 25%) and **ITNET** (up 20%) are all still showing gains - *albeit at not quite at the premiums immediately post float!*

Safe Havens

If there is stormy weather ahead, which

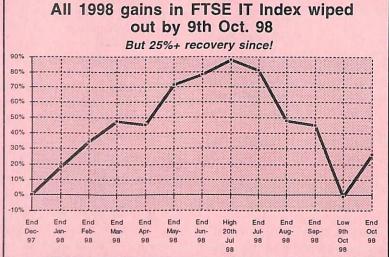
companies will provide the safe havens? Our views have at least been consistent over many, many years. Go for *Quality*. Past track record, security of earnings, long term customer relationships, strong/ experienced management. The companies on this pretty limited list are well known to all subscribers.

Of course there will be exceptions. That's why we are quite happy to report a 147% share price rise this year at computer game software company, **Rage Software**, after they cashed in their investment in Autonomy. ..and avoid them.

Quality, quality, quality...that's the "Boring" advice we give yet again.

Anyone out there still game for our Microsoft wager? Last year we started to take bets that within five years Microsoft would be making <50% of its rev. from product licences. The initial stream of takers has now dried up. Not surprising really. Just take this month's news that Microsoft (on their MSN site) has won the biggest ever www advertising deal with Bank One for \$90m.

According to **Fletcher Research**, UK www advertising was worth just £15m in 1998 but would grow to c£270m by 2001. We think it will be much, much higher.



Crash and recovery

As you will read on p8, it could have been worse! Although the FTSE100 gained 6.5%, the FTSE IT Index fell to <1000 on 9th Oct. but has recovered well since to show *just* a 13% fall on the month. Interestingly, our unweighted SCSI index fared better with a mere 5.5% fall - i.e. the bigger stocks were hit harder than smaller ones. The falls in the month were led by IT staff agencies **Harvey Nash** (see p10) down 37% and **Lorien** - down another 35%.

At the other end of the scale, excitement surrounding the Christmas launch of the next Tomb Raider game, starring IT icon Lara Croft, pushed **Eidos** up 28%.

31-Oct-98	SCSI Inde FTSE IT Ind FTSE 100 FTSE AIM FTSE SmallCa	ex		Land I	3653.26 1263.90 5438.40 789.30 2012.30
Changes in Indices	SCSI Index	FTSE 100	FTSE IT Index	FTSE AIM Index	FTSE Small Cap
Month (29/9/98 - 31/10/98)	-5.53%	+6.45%	-12.65%	-5.78%	+0.82%
From 15th Apr 89	+265.33%	+164.82%		L. L. Contractor	
From 1st Jan 90	+297.05%	+130.25%		120 T T T T T T	
From 1st Jan 91	+416.09%	+151.73%		234 683	1. 1. 1. 1. 1.
From 1st Jan 92	+249.64%	+118.14%		1	
From 1st Jan 93	+129.25%	+91.06%			+45.05%
From 1st Jan 94	+118.81%	+59.09%	1010101371	N. 10. 7 1. 1.	+7.69%
From 1st Jan 95	+143.68%	+77.41%	1 1 1 1 1 1 1	Contraction (+15.22%
From 1st Jan 96	+61.76%	+47.41%	The second second	-17.21%	+3.64%
From 1st Jan 97	+36.44%	+32.05%		-19.14%	-7.829
From 1st Jan 98	+20.37%	+5.90%	26.39%	-20.43%	-13.01%

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	and the second	FTSE IT	Share Price	Capitalisation	Historic	PSR Ratio	SCSI Index	Share price % move	Share price % move	Capitalisation move (£m)	Capitalisation move (£m)
-	A	Index?	31/10/98 (£p)	31/10/98(Em)	P/E	Cap./Rev.	31/10/98	since 29/9/98	in 1998	since 29/9/98	in 1998
	Admiral AFA Systems	Yes	£9.65 £0.84	£611.80m £10.50m	44.6 Loss	5.22 46.46	34878.49 695.83	-22.02% -30.71%	34.31% -22.33%	-£172.83m -£4.67m	£157.65m -£2.40m
	AIT Group Anite Group	Yes	£1.96 £0.53	£39.80m £127.50m	27.4 49.3	2.94 0.85	1306.67 309.94	-18.33% 12.77%	14.96% 12.77%	-£8.89m £14.36m	£5.22m £15.85m
	Azlan Group Bond International	Yes	£0.49 £0.85	£51.90m £11.60m	Loss 20.6	0.18	210.87 1307.69	11.49% -8.11%	-12.71% 30.77%	£5.33m -£1.00m	-£7.24m £2.75m
	Cadcentre Group Capita Group		£2.35	£39.00m	22.8	2.20	1175.00	7.31%	-27.69%	£2.60m	-£14.93m
	Cedar Group		£6.03 £1.07	£1,183.00m £35.70m	92.5 20.0	6.84 2.85	54279.28 1014.29	0.33% -11.25%	63.28% 1.43%	£17.64m -£4.47m	£476.32m £2.41m
	CFS Group Clinical Computing		£1.32 £0.51	£20.90m £12.70m	30.8 29.3	3.06 4.20	1461.11 407.26	9.58% 31.17%	25.84% 18.82%	£1.80m £3.08m	£13.17m £2.03m
	CMG Compel Group	Yes Yes	£14.00 £3.03	£1,793.00m £85.90m	57.7 13.9	5.92 0.41	9655.17 2420.00	-18.84%	83.61% -0.82%	-£415.79m -£2.44m	£815.51m -£1.33m
	Computacenter Comino		£4.53 £1.98	£800.90m	19.4	0.71 2.00	675.37 1519.23	-5.93% 8.22%	-32.46% 61.22%	-£81.22m	-£499.10m
	DCS Group	1 - The	£5.03	£26.30m £116.10m	16.0 28.3	1.94	8375.00	7.49%	55.81%	£2.03m £8.10m	£11.50m £45.14m
	Delcam Delphi Group	Yes	£0.52 £2.63	£3.04m £77.20m	7.0	0.21	198.08 1080.25	-16.26% -11.76%	-68.79% -60.82%	-£0.59m -£10.23m	-£6.66m -£117.10m
	Diagonal Dialog Corporation	Yes	£8.55 £1.58	£171.90m £238.10m	46.7 Loss	3.84 5.17	3109.09 1436.36	-5.52% -14.13%	21.71% 5.33%	-£9.96m -£39.23m	£41.90m £13.27m
	Division Group	Tune (£0.27	£18.80m	Loss	2.82 0.60	675.00	-20.59%	-29.87%	-£4.90m	£1.90m
	DRS Data & Research Druid Group	Yes	£0.12 £9.78	£4.07m £223.80m	Loss 41.1	5.51	106.82 3554.55	4.44% -16.81%	-46.59% 47.55%	£0.18m -£45.30m	-£3.46m £72.08m
	ECSoft Electronic Data Processing		£12.50 £0.75	£136.20m £19.60m	25.4 13.1	3.08 1.56	691.75 2296.39	-3.10% 0.67%	-30.82% 37.61%	-£4.45m £0.04m	-£54.50m £5.36m
	Eidos Fl Group	Yes Yes	£8.30 £2.40	£145.60m £480.70m	7.8 61.5	1.06 2.97	8300.00 5106.38	28.19% -16.23%	23.88% 28.62%	£34.84m -£93.11m	£32.36m £180.40m
	Flomerics Group Gresham Computing		£1.40 £0.83	£3.64m	23.2	0.63	1076.92 892.47	3.70%	16.67%	£0.13m	£0.52m
	Guardian iT	Con la	£3.88	£29.20m £198.40m	29.8 55.1	8.62	1519.61	-2.92% 20.16%	260.87% 51.96%	-£0.67m £33.26m	£21.68m £67.90m
	Harvey Nash Group Highams Systems Services	(which is	£1.90 £1.05	£53.60m £19.70m	10.9 19.7	0.96	1085.71 2916.67	-37.40% 16.67%	-43.62% 34.62%	-£31.98m £11.99m	-£40.35m £5.88m
	ICM Computer ilion Group	and a	£2.36 £0.54	£44.90m £13.40m	21.6 6.9	1.25	1311.11 334.38	6.31% -12.30%	31.11% -58.04%	£2.60m -£1.87m	£10.60m -£18.62m
	Intelligent Environments I S Solutions		£0.50 £2.33	£15.40m £11.20m	Loss	3.47 1.28	531.91 1735.07	-7.41%	104.08% 59.79%	-£1.30m -£0.46m	£9.64m £4.22m
	ITNET		£4.20	£295.30m	26.7 72.9	3.61	1200.00	-1.75%	20.00%	-£5.22m	£49.20m
	JBA Holdings JSB Software	Yes	£2.80 £1.78	£102.80m £16.90m	63.5 n/a	0.46 5.03	1750.00 887.50	0.00%	-72.78%	£0.00m £0.10m	-£273.65m -£2.00m
	Kalamazoo Computer Kewill Systems	Yes	£0.33 £9.18	£13.90m £120.20m	Loss 25.7	0.21 2.67	928.57 3626.48	-26.97% -8.48%	-53.24% 60.96%	-£5.20m -£11.10m	-£15.90m £46.65m
	Logica	Yes	£20.18	£1,488.00m	47.7	3.15	5527.40	-8.19%	74.30%	-£133.15m	£641.90m
	London Bridge Software Lorien	Yes	£9.88 £1.69	£292.30m £33.00m	74.1 8.2	25.82 0.28	4937.50 1685.00	-3.89% -35.19%	94.20% -66.63%	-£11.80m -£17.91m	£144.81m -£53.38m
	Lynx Holdings M-R Group	Yes	£1.91 £1.00	£201.50m £55.80m	24.3 12.2	1.67 1.19	4775.00 396.83	7.91%	58.51% -11.11%	£15.10m -£2.55m	£77.23m -£6.96m
	Macro 4 MDIS Group	Yes Yes	£3.53 £0.49	£69.40m £104.30m	10.5 25.8	2.86 0.89	1421.37 188.46	-12.96% -7.11%	3.68% 4.26%	-£10.40m -£7.86m	£2.40m £5.79m
	Micro Focus Microgen Holdings	Yes	£2.25 £1.07	£323.10m	12.7	3.33	1086.70	-26.47%	-43.61%	£76.75m	-£47.78m
	Misys	Yes	£4.19	£46.30m £2,354.00m	12.1 31.6	0.70 5.26	455.13 5212.85	16.39% -18.16%	52.14% 14.48%	£6.50m -£513.20m	£18.58m £310.80m
	MMT Computing Mondas	Yes	£9.65 £0.46	£114.80m £2.78m	25.4 Loss	4.66 9.36	5744.05 606.67	18.77% 12.35%	14.95% -34.53%	£18.08m £0.31m	£14.94m -£1.46m
	Moorepay Group MSB International	Yes	£2.05 £3.13	£24.00m £63.80m	19.8 8.9	4.54 0.50	3459.58 1644.74	-3.53% -14.38%	-27.43% -50.00%	-£0.90m -£10.67m	-£6.55m -£63.64m
	NSB Retail Systems Oxford Molecular		£1.90 £0.61	£20.90m £52.60m	22.2 Loss	6.36 3.36	1652.17 756.25	-9.09% -17.69%	-0.78% -74.79%	-£2.05m -£2.90m	£2.33m -£120.87m
	Parity	Yes	£4.53	£223.10m	19.0	1.10	25138.80	-27.13%	-28.85%	-£83.10m	-£90.40m
	Pegasus Group PhoneLink		£3.28 £0.33	£22.90m £22.70m	14.3 Loss	1.84	892.37 212.90	8.44% 4.76%	25.96% -39.45%	£1.71m £1.09m	£4.73m -£3.56m
	Policymaster Proteus International	1.50 12	£1.88 £0.36	£26.40m £26.60m	43.5 Loss	3.02 149.44	1250.00 428.57	-6.25% 2.86%	25.00% -18.18%	-£1.90m £0.67m	£5.20m £2.14m
	Quality Software Products Quantica		£3.63 £0.75	£49.30m £29.20m	12.9 12.6	1.76 5.18	953.95 604.84	-11.04% -9.09%	64.77% -39.52%	-£6.14m -£2.98m	£19.34m -£18.80m
	Radius		£0.61	£16.90m	20.6	0.61	438.41	0.00%	72.86%	£0.00m	£7.10m
	Rage Software Real Time Control	176.2	£0.11 £3.88		76.0		403.85 7908.16	-6.67% 6.16%	147.06% 20.72%	-£1.78m £1.53m	£15.20m £4.67m
	Rebus Group Recognition Systems	Yes	£1.15 £0.21	£105.90m £7.66m	20.5 Loss	1.21 9.95	1301.14 296.43	18.65% -6.74%	44.94% -3.49%	£16.63m -£0.55m	£32.80m -£0.25m
	BM Group	Yes	£0.37 £3.58	£11.70m £324.60m	14.1 65.4	0.17 2.95	259.41 10214.29	-43.85% -0.97%	-13.10% 123.44%	-£9.12m -£3.17m	-£1.27m £182.65m
	Rolfe & Nolan		£2.30 £0.82	£67.70m £4.24m	Loss 19.9	3.12 1.01	2738.10 1304.00	-11.54% -10.93%	-32.85% -22.01%	£33.16m -£0.52m	£22.15m -£1.19m
	Royalblue Group	Yes	£2.23 £12.83	£61.90m	26.3 50.6	3.00 9.78	1308.82	-21.24%	-35.04% 54.52%	-£16.61m £5.21m	-£51.24m £589.75m
	Sanderson Group SBS Group	Yes	£1.32	£62.80m	12.1	0.94	2246.81	20.00%	78.38%	£5.74m	£28.81m
	Science Systems		£1.63 £1.54	£14.30m £26.10m	16.4 21.1	0.75	1625.00 1189.92	-26.14% -13.52%	-7.14% -7.25%	-£5.10m -£4.09m	£1.93m -£2.00m
	Sema Group Sherwood International	Yes	£4.84 £10.43	£2,231.00m £98.00m	45.7 35.9	1.97 3.26	6088.05 8687.50	-17.69% 5.57%	30.46% 96.70%	-£478.91m £12.06m	£526.27m £52.41m
	Skillsgroup	Yes	£1.97 £1.72	£160.90m £248.00m	18.0 18.2	0.43	881.17 1905.56	-16.91% -28.09%	7.67%	-£32.84m -£96.85m	£12.58m -£260.38m
	Staffware Superscape VR		£3.10	£39.40m	36.1	2.24	1377.78	13.76%	-12.31%	£4.82m	-£3.38m
	Systems Integrated		£1.08 £0.04		Loss Loss	3.13 0.43	542.93 34.78	12.57% -11.11%	0.00%	£1.42m -£0.06m	£3.73m -£0.67m
	Tetra Torex Group		£2.12 £0.95	£53.30m £30.50m	Loss 16.0	1.76 1.45	1321.88 1844.66	-3.86% 2.15%	20.17% 9.20%	-£2.12m £0.60m	£9.10m £3.20m
	Total Systems Touchstone		£0.65 £0.97	£6.76m £9.46m	9.6 14.0	1.64 1.54	1226.42	-0.76%	-12.75% -8.10%	-£0.05m	-£0.76m -£0.34m
	Trace Computers	- 14-14	£1.16	£17.00m	19.1	1.16	924.00	1.76%	76.34%	£0.46m	£7.57m
	Triad Group Ultima		£3.85 £0.06	£97.00m £7.91m	21.8 27.4	3.02 0.12	140.24	-25.32% -8.00%	29.41% -67.14%	£1.76m	£21.99m -£5.85m
	Vega Group Workplace Technologies		£3.58 £1.48	£57.60m £42.90m	25.8 20.9	2.56 0.65		8.33% -16.85%	57.14%		£22.52m -£13.29m
	Xavier Computer Group Zergo Holdings		£0.11 £1.83	£10.60m £33.10m	10.1 Loss	0.65		-2.27%	38.26% -16.09%	-£0.20m	£5.94m

Note: CSI Index set at 1000 on 15th April 1989. Any new entrants to the Stock Exchange are allocated an index of 1000 based on the issue price. The CSI Index is not weighted; a change in the share price of the largest company has the same effect as a similar change for the smallest company.

November 1998

= System House =

Results and News from the IT staff agencies Excellent results from Harvey Nash...

Harvey Nash is pretty typical of the current state of the UK IT staff agency/recruitment sector. They have published excellent figures in their interims for the six months ending 31st Jul. 98. Revenue increased 89% to £44.9m, PBT went up almost double at £4.1m with EPS (after exceptionals etc.) increasing 86%. Of course some of the increased revenue has come from acquisitions (all *"integrated and performing well"*) but, even so, organic growth was a strong 56%. Also we are pleased to see that the significant increase in European revenues now contributes 17% of profits (up from 12%).

"The underlying market for IT services remains strong despite current economic conditions. We have made an excellent start to the second half and remain confident of our ability to continue to grow strongly". Finance Director lan Furniss said that although Harvey Nash "has some concerns about the downturn in the city", which evidently accounts for c20% of revenue, he thought that permanent IT staff would be cut before IT contractors.

The shares ended October down 37% on 190p. Although this is still above the Apr. 97 float price of 175p, it is a fraction of their 455p high just a few months ago.

... and MSB International also does well

IT contract recruitment group, **MSB** also did well at the interim stage. In the six months to 31st Jul. 98, revenue rose 65% to £90.4m, PBT went up 47% at £5.47m with EPS increasing 51%.

Again market growth is apparently showing resistance to the slow down in the UK economy. Part of the revenue increase is due to a 14% average fee rate rise (actually rather less than we would have predicted as demand for staff still exceeds supply) combined with a change in the overall business mix towards more higher value work. The number of contractors on site rose 34% in the last year at 2,487.

buoyancy of the IT contractor recruitment market....I look forward to reporting another record result for the full year".
Sugden also "continues to believe that the contractor market will be much less influenced by economic cycles than permanent recruitment".
However, deputy Chairman Peter Flaherty did admit that "some projects had either been cancelled or scaled back".

"some projects had either been cancelled or scaled back". But there had been "no big decline. No one expects the phenomenal growth rates to continue for ever, but we see the market continuing to grow strongly". Source - Financial Times 22nd Oct. 98.

Chairman David Sugden commented. "The progress

achieved in the first half is evidence of the continuing

MSB's rate of growth is now slowing and operating margins have fallen. Analysts have now downgraded full year profit forecasts from $\pounds13/\pounds13.5m$ to $\pounds12.3/\pounds12.8m$ - a prospective PE of c9. The shares have continued their decline with a further 14% drop this month to end on 313p - that's a far cry from the 1057p high just a few months back.

Comment - Our page one article restates our fears about the "double-whammy" awaiting the IT staff and recruitment companies. Sure, current results are great and we suspect they will continue that way this year. But we see a considerable downturn after that.

Abacus finds sums don't add up

Abacus Recruitment announced in July that it had received a bid approach from an unnamed US NASDAQ quoted recruitment firm. Abacus has now said it is pulling out of negotiations as the bidder's shares had been hammered and *"had almost halved since talks began in May. We will now focus on growing organically and by acquisition".* Abacus's shares, in common with other recruitment company stocks, immediately fell to a new year's low of 115p although they recovered somewhat to end the month on 130p. Don't forget they were standing at 350p only as recently as May this year!

The Kudos Partnership Ltd

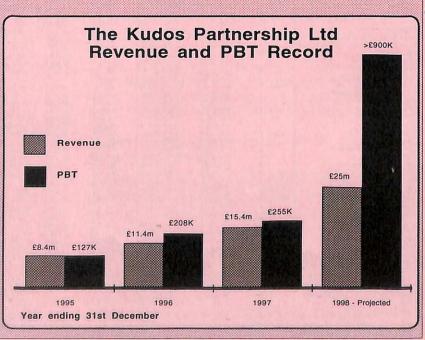
Kudos was the subject of an MBO in 1991 from Anglo Dutch SQL Systems when its annual revenues were around £1m. It has since grown - like many other IT staff agencies - at a pretty impressive (40% p.a.) rate. Current projections are for £25m revenues in calendar 1998. PBT looks likely to exceed £900K. Albeit an improvement from last year, a <4% margin is still less than that achieved by most of the rest in this industry.

It would be wrong, however, to think of Kudos as "just" an IT agency. About £6m of its revenues comes from its translation, localisation and software documentation services - ICL is one its largest customers and its fast growing Internet/Intranet development activities.

59.5% of the shares are owned by Chairman Ken Moore, 25.5% by Steve Royston (MD of the IT staffing operation). The rest is owned by various other managers - i.e. no external shareholding.

The future? As you will read elsewhere in this edition, IT staff agencies are probably worth a third of their value (relatively) a year back. We doubt if 1997's valuations will be seen again before 2002. So should Kudos accept a much lower figure now or wait another 3+ years?

We are sure our readership will not be slow in giving their views!



System House _____

BPO Watch - Cap Gemini UK

Cap Gemini's entree into the UK BPO market was primarily the result of a visionary act of faith back in 1993 by the then UK MD Tony Robinson. Noting the growing success of Capita, Cap Gemini concluded that the BPO opportunity was worth pursuing and that Northern Scotland was a good place to start out, particularly because of the availability of government grants. So the company set up its first processing services centre in the Scottish Highlands.

The first contracts to be secured at the new centre were at Grampian and Moray district councils, for benefit claims processing services. Then, prompted by the decriminalisation of parking offences and the privatisation of parking enforcement in London, Cap Gemini broke new ground in the UK BPO market by winning contracts for on-street parking services at four London boroughs, Newham, Ealing, Brent and Tower Hamlets. These contracts were won in partnership with Total Facilities Management (TFM), an MBO from the Granada group. TFM, who led the bids, provided the *"feet on the street"* while Cap Gemini provided the processing services.

And then the London parking services market dried up - although recently Cap Gemini went on to win a its largest ever parking services deal at the Corporation of Dublin. Once again, a partner led the bid, in this case US-based CPS.

So, in order to build experience in a broader set of business processes, Cap Gemini decided to "outsource" a number of its own internal functions to its services centre in Scotland, including accounting, payroll, HR and marketing. A major strategy review in 1997 indicated that BPO was beginning to be taken seriously in certain industry sectors, so Cap Gemini decided to rethink its BPO strategy. This led to the appointment of Paul Nannetti as Executive Director, Business Process Management. His role is both to direct Cap Gemini's BPO initiatives and, more importantly, win strategic contracts.

Cap Gemini now focuses its BPO activities largely on "customer relationship management" opportunities. For example, in Dec. 97 they won a 10-year deal to run the Virgin Rail passenger call centre contract. Cap Gemini took this contract over from business services (and BPO) company Serco, and now has some 350 staff in its Scotland business services centre answering passenger enquiries on behalf of the rail operator. Cap Gemini is also working with Virgin Rail on its Internet-based booking system.

Cap Gemini has also spent some £2m developing a "packaged" BPO offering for the utilities market. The company recently launched the "UtilityPlus" customer process management service - outsourcing some or all of a utility company's customer management operations, either on the customer's site or from its own processing services centre.

Cap Gemini is also using selective acquisitions to further its position in the BPO market. Earlier this year they acquired the UK Finance & Commerce division of AT&T and its 150 staff. This AT&T division provided network-based services to blue chip companies including BOC, Boots, Barclays Merchant Services and The Post Office. The expertise in e-commerce that Cap Gemini has now acquired should boost its capabilities in customer-facing BPO services.

Comment. We think Cap Gemini is now on the right track with BPO. It has used its ventures into parking services operations to gain experience. Along the way it has learned some lessons on the salient differences between the business models of IT outsourcing and BPO. One of the most important of these is the typically "volumetric" as opposed to "fixed price" nature of a BPO contract. This means that if the customer's business is hit by a downturn, the BPO supplier suffers too. Indeed, Cap Gemini also understands that with BPO you are making a different level of commitment to the customer. In effect, you are contracting with the CEO to improve his/her margin, and if you don't deliver, you, the supplier, take the hit too.

We think Cap Gemini has taken the sensible approach of partnering with business services companies to provide the *"manual labour"* part of the contract e.g. handing out parking tickets. This lets them "stick to their knitting" and apply leverage to the things they can do best, e.g. re-engineer business processes and design, implement and run the IT systems that support them. Indeed, for its parking services contracts, Cap Gemini's partner companies were the bid leaders, much as we promoted in our *"Dis-integration of the BPO Market model"* (System House July 1998).

The launch of its "UtilityPlus" BPO package is an interesting move, akin to the spate of branding we have seen in the desktop managed services and outsourcing market. In the desktop arena, a number of players packaged their disparate desktop service offerings into a brand (e.g. EDS with "Renascence" and IBM with "NetWork Station Management"). This desktop branding strategy was frankly more for marketing clarity and perceived service differentiation rather than signalling a radical change in service offering. In practice, we think Cap Gemini's service will need to be highly customised for each client, but laud the initiative as a way of explaining its BPO offering to the customer and indeed to its sales force. Nonetheless, we believe that success in the BPO market will be primarily determined by gaining credibility through experience and demonstrated results, rather than through packaging.

Will Superscape make a profit next time?

Superscape VR develops and markets real time interactive 3D software. In the past they have never actually made a profit and the latest results for the year ended 31st Jul. 98 are no exception. Revenue increased 35% to £4.2m but at least losses fell from £5.96m to "just" £3.5m. The losses would have been nearly £1m lower had not the company decided that recovery of an Asian debt was doubtful. At least now revenue is greater than losses! Last year they made the rather rash statement that "Superscape will seek to move towards profitability in FY98". The main hope now of the company going into profit - or at least break-even - in H199 appears to be the "successful ongoing relationship with Lego" where potential Christmas sales should help. Mind you, even Chairman John King is cautious as to future prospects. "The company is off to a strong start in FY99 and, given no further deterioration in market conditions, the seasonally strong revenues in H1 should enable the company to approach break-even at the interim stage". Hardly a ringing endorsement.

Shareholders' patience must be wearing a bit thin now. A new issue in 1994 at 198p, a rights issue in 1995 at 330p with further rights issues in 1997 and Jan. 98, and the latest £5m placing in May 98 at 175p. The company still have net cash of over £5.6m at the year end. The shares ended the month on 108p - up 13%. Still a very far cry from the heady high in 1996 of 778p!

— System House

Computacenter - Why change a winning recipe?

Timing is everything. Certainly **Computacenter** timed its IPO to perfection. When we were first asked to comment on Computacenter's valuation we suggested £850m (*System House* - April 98). Two months later, after the offer at 670p was 12-times oversubscribed, they started trading with a value of £1.3b and briefly rose to over £1.6b. But that was at the very peak of IT sector valuations. Computacenter has been badly hit since; sinking to a low of 358p. They ended Oct. 98 on 453p or a valuation of £801m - strangely close to our initial views.

This month we had the opportunity to talk at length with CEO Mike Norris. This was soon after the announcement of the new **Microsoft**/Computacenter alliance which should create 1,000 new jobs over the next three years (with 900 in the UK).

For once, Norris made us change our views. You see we had been banging on about the vast majority of their £1.1b revenues coming from the resale of PC hardware to their blue chip customer base and our calculation that, at most, only £150m came from SCS revenues. Rather than try and argue with our estimates or try to make out that they were indeed more of a SCS company than we gave them credit for, Norris laid out the strengths of Computacenter. After all, they had just as many long term relationships with their blue chip clients as the outsourcers. Although not claiming they were unique, you have to get to under half of Computacenter's size in the UK to find the first competitor. If you are one of the many clients who believes that size matters, then Computacenter is one of the few suppliers you would deal with anyway. Their services are equally different from the other SCS players - perhaps the reason why Cap Gemini, CSC, EDS etal are partners, not competitors.

In addition we believe that 1999 will be a boom year for PCs as companies replace older non-Y2K-compliant models.

Rather than seeing Computacenter trying to be an EDS, we see them expanding depth in the UK (something like a large break fix company or a networking management operation would fit the bill) or expanding their services further in Cont. Europe. Why try to be something different when there is everything going for being what you already are?

Quarterly results from

.... Microsoft. Ignoring the legal wrangling in the US, Microsoft's results for Q198 are excellent. Net profits rose 154% to \$1.68b on revenues up 26% at \$3.95b. EPS however "only" rose a lower 56%. Microsoft have also announced an alliance with UK publisher **Bloomsbury** to develop reference works in both print and electronic form. **IBM.** Services were again the star at IBM in their Q398 results. Revenues here rose nearly 23% to \$5.8b (and gross margins improved to 21.3%). Hardware revenues rose marginally 4% to \$8.7b (but gross margins were down 2%), maintenance revenues fell 8% to \$1.45b (margins static) with software sales increasing 4.5% to \$3.18b (gross margins up 4%). In all, quarterly revenue increased 8% to \$20.1b, and due to a \$1.7b share buy back, EPS increased nearly 16%.

.... SAP. German ERP vendor SAP increased Q398 revenues 43% to \$1.2b (first nine months revenue now up 54% at \$3.6b). Not surprisingly, the Asia/Pacific region sales fell 20% - mainly due to falling Japanese sales. In the first nine months, SAP has managed to increase PBT 45% to \$742m on revenues up 54%. SAP expect to have 19,000 staff at the financial year end (up more than 53%).

....but a profit warning from Baan. Unlike rival SAP, Dutch Baan was forced to issue a profit warning and now expects a loss in Q398 despite increasing sales. The share price immediately fell 30%. One comment made was "The Baan news makes the SAP results look even better".

.... also trouble at CBT Group. Irish-American computer training software provider CBT has announced that both its CEO and CFO have been forced by the board to "step down" in connection with expected poor Q3 results. CBT shares have, in about a month, fallen from \$60 to \$10 as a result of a "crisis in confidence in the company".

Cap Gemini UK reports excellent H1 growth Cap Gemini UK is accelerating its programme to create another 2,500 new jobs - making a net increase of 3,500 in the year. Certainly their interim figures in the six months to 30th Jun. 98 were exceptional with revenues up 57% at £276m. We are now expecting full year revenues of c£600m.

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